



## Building Stronger Communities by Empowering Members

### AZ Conference Agenda: July 26, 2023

	<b>Compliance</b> Room: Desert Star	<b>Maintenance</b> Room: Ocotillo	<b>Resident Services</b> Room: Brittlebush
<b>8:00 am – 8:30 am</b>	<b>REGISTRATION / CONTINENTAL BREAKFAST</b>		
<b>8:00 am – 1:00 pm</b>	<b>EXPO</b>		
<b>8:30 am – 8:55 am</b>	<b>GENERAL SESSION / Invocation – Roy Dawson / Speaker – Joan Serviss / Speaker – Shannon Bergman</b>		
<b>Session I</b> <b>9:00 am – 10:15 am</b>	<b>EIV Fundamentals – Master Reports/Existing Tenant Search (HUD Multifamily System)</b>  Angela Cisneros	<b>REAC / NSPIRE: Part 1</b>  U.S. Inspection Group	<b>Mental Health Crisis Planning</b>  Ruben Rivera-Jackman
<b>10:15 am – 10:30 am</b>	<b>MORNING BREAK</b>		
<b>Session II</b> <b>10:30 am – 11:45 am</b>	<b>Understanding the HAP Voucher Process</b>  Ann Hittner	<b>REAC / NSPIRE: Part 2</b>  U.S. Inspection Group	<b>Hidden Epidemic: Alcohol &amp; Substance Abuse Among Older Adults</b>  Ruben Rivera-Jackman
<b>11:45 am – 12:45 pm</b>	<b>LUNCH / Industry Awards</b>		
<b>Session III</b> <b>12:45 pm – 2:00 pm</b>	<b>Repayment Agreements &amp; Special Claims</b>  Ann Hittner	<b>REAC / NSPIRE: Part 3</b>  U.S. Inspection Group	<b>Section 504 Fundamentals: Reasonable Accommodations &amp; General Fair Housing Guidelines</b>  Ruben Rivera-Jackman
<b>2:00 pm – 2:15 pm</b>	<b>AFTERNOON BREAK</b>		
<b>Session IV</b> <b>2:15 pm – 3:30 pm</b>	<b>TRACS 203A</b>  An Hittner	<b>REAC / NSPIRE: Part 4</b>  U.S. Inspection Group	<b>Compassion Fatigue: Cultivating Work-Life Balance to Avoid Burn-Out</b>  Ruben Rivera-Jackman
<b>3:30 pm – 4:30 pm</b>	<b>WRAP UP: Ruben Rivera-Jackman / Vendor &amp; Foundation Raffle</b>		