



**16<sup>th</sup> Annual AZ Conference & Expo**  
**September 3 – 4, 2025**  
**Desert Willow Conference Center**  
**Phoenix, AZ**

## Wednesday, September 3<sup>rd</sup>

1:00pm	Registration	
1:30pm – 4:30am	Fair Housing Hot Topics	Ocotillo

## Thursday, September 4<sup>th</sup>

8:00am – 9:00am	Registration & Continental Breakfast	
8:30am – 8:55am	Opening Session	Cottonwood
8:00am – 4:00pm	Expo	Foyer
9:00am – 10:15am	Session I	
	<b>HOTMA Hot Topics (Part I)</b> <b>HUD REAC / NSPIRE Overview, Final Rules, Scoring, Appeals &amp; Submitting Defect Mitigation on SalesForce</b> <b>Hidden Epidemic: Alcohol &amp; Substance Abuse Among Older Adults</b>	<b>Cottonwood</b> <b>Ocotillo</b> <b>Room TBD</b>
10:15am – 10:30am	Morning Break	
10:30am – 11:45 am	Session II	
	<b>HOTMA Hot Topics (Part II)</b> <b>HUD REAC / NSPIRE - Electrical Deficiencies</b> <b>Can't We All Get Along? Dealing with Difficult People &amp; Difficult Situations</b>	<b>Cottonwood</b> <b>Ocotillo</b> <b>Room TBD</b>
11:45am – 12:45pm	Lunch: Industry Awards	Cottonwood
1:00pm – 2:15pm	Session III	
	<b>EIV Fundamentals - Master Reports / Existing Tenant Search</b> <b>HUD REAC / NSPIRE - Mechanical Deficiencies</b> <b>Seniors Bullying Seniors: Out of the Playground &amp; Into Older-Adult Living Communities</b>	<b>Cottonwood</b> <b>Ocotillo</b> <b>Room TBD</b>
2:15pm – 2:30pm	Afternoon Break	
2:30pm – 3:45pm	Session IV	
	<b>EIV Fundamentals - Master Reports / Existing Tenant Search</b> <b>HUD REAC / NSPIRE - Fire Safety Deficiencies</b> <b>De-Escalating Challenging Behaviors Associated with Untreated Mental Health Disorders</b>	<b>Cottonwood</b> <b>Ocotillo</b> <b>Room TBD</b>
4:00pm – 4:30pm	Closing Remarks & Raffle	Cottonwood

### Legend:

**General**

**Compliance**

**Maintenance**

**Resident Services**